



Maricopa Association of Governments 2008 Regional Conference:

Housing & Transportation
Human Services Coordination

Transportation 101

April 8, 2008



Dial-a-Ride or Paratransit

Taxi or Cab

**Non Emergency Medical
Transportation**



Dial-a-Ride or Paratransit





Dial-a-Ride or Paratransit

- **Origin to Destination**
- **For Disabled, Seniors & Public**
- **Reasonable Fares**
- **Main Types of service**
 - **ADA**
 - Federal Mandated public transportation service for people unable to independently use the bus of their trips.
 - **Non-ADA**
 - Not required-service availability varies



Dial-a-Ride or Paratransit

■ Shared Ride Service

- Ride time on an ADA Paratransit service trip comparable to fixed route service ride time

■ Driver's training

- Pre-employment screening
- Drug & Alcohol screening
- Sensitivity training





Pros

- Passengers pay reduced fare
- Door-to-door assistance
- Drivers
 - Drug/alcohol testing
 - Criminal background checks
- All vehicles are fully accessible
- Subscriptions Trips may be available
- ADA Reservations – call 1-14 days in advance
- Non-ADA
 - booked in advance
 - same day



Cons

- Inconsistent travel time
 - Shared ride-vehicle routing changes
 - Delays-
 - Traffic
 - passenger
 - Call offs
 - Human error
- Regional travel requires transfer
 - Additional ready window for each DAR system transfer
- Large government subsidy



Taxi or Cab



- Regular Cab
 - Ambulatory
 - Accessible
 - Mobility vans for medical transportation

- Non Emergency Medical Transportation
 - Ambulatory
 - Accessible



Pros

- Reduced ride time
- Same day response time
- Taxi subsidies may be available
- Driver's screening & training



Cons

- Expensive
- Less assistance
- Perceived security concerns



Comments and Questions

Where do we go from here... Next Steps?



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